



## **TRAINING POLICIES AND PROCEDURES**

### **TRAINING SCHEDULE:**

WRR trains a minimum of 5 days a week, in almost all weather. Exceptions are only made for extreme weather conditions.

### **CHECKING PROGRESS:**

- To learn more about the training process, owners are encouraged to come and view their dog(s) work. Your dog will be proud to show you what he/she has learned!
- You are encouraged to check on your dog's progress on a monthly basis rather than weekly. Chris will be able to give a better report on a monthly basis.
- Visits during the early stages of training and during force fetch are discouraged as they can disrupt your dog's adjustment and progress.

### **DROP OFF/SHIPPING:**

- Drop Off/Pick Up is by appointment only.
- For dogs being shipped home: shipping costs must be paid in advance along with your training bill prior to shipment. Shipping dates are subject to constraints by weather and training schedule.
- The following items are required at time of drop off or pick up:
  - Current vaccination record
  - Proof of current Bordetella vaccination (within last six months)
  - Heartworm prevention
  - Flea and tick prevention
  - Any required medication
  - Any requested dog food
  - First month's payment for training

### **APPOINTMENTS/BUSINESS HOURS:**

- All drop-offs, visits and owner training sessions are by appointment only and will be scheduled for mutually convenient times.
- Due to the nature of the dog training business, Chris does not keep normal office hours. If you need to reach him during the day please call and leave a message; Chris will return your call with as prompt of a response as possible.
- Unannounced or drop by visits are discouraged. Chris keeps a strict training and appointment schedule and drop by visits will disrupt the training schedule.
- No business of any kind is conducted on Sundays (including phone calls). This is time set aside for family. Chris kindly asks that you respect this request.

I, \_\_\_\_\_, have read and agree to the above terms and conditions.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_